

Chattanooga Citizen Gateway



Citizen Gateway

Using a web browser navigate to www.chattanooga.gov

From the drop-down list for departments, choose Public Works

ABOUT CHATTANOOGA
MAYOR'S OFFICE
CITY COUNCIL
QUICK CONTACTS
JOB OPENINGS
PAY ONLINE



A new page will be displayed and you will choose Land Development Office from the blue bar on the left side.



You will then click on the Citizen Gateway link on the right-hand side of the gray bar.

WHAT'S NEW!



Registering for an Account

Click on the link at the upper right-hand side that says "register for an account". You will then be asked to read and accept our terms of use and then you will be directed to a simple registration page. Here you will provide your e-mail address and log-in information and contact information. Your account is now created and you may log in. Your user name will always be your e-mail address and the password is one you have chosen.

[Citizen Gateway - Your Entrance to Chattanooga's On-Line Permit and Inspection Services.](#)

Associating Your Professional Licence Number with your Account

In order to schedule and view inspection results as well as comments, you will validate your license number - this is normally accomplished in one business day. To associate your professional license number with your Citizen Gateway account, click Account Management at the top right of the screen.

Logged in as: Your Name | [Account Management](#) | [Logout](#)

In the License Information section, click add a Licence to continue

License Information

License Type: **License Number:**

Select your license type, enter your business or trades license number, then click Find License. When your license number is listed, click the hyperlink under your license number to select it. Click OK to associate your license number with your account

If you hold multiple licenses, you may add another using the same steps. Until your license has been verified by LDO personnel, it will carry a status of Pending. You will be notified when your license has been verified.

City of Chattanooga, Tennessee

City of Chattanooga
1250 Market Street
Suite 100
Chattanooga, TN 37402

Phone: (423) 643-5800
Fax: (423) 643-5848
E-mail: LDOPlansReview@mail.chattanooga.gov

Land

Development

Office

Visit our web page at:

www.chattanooga.gov/Public_Works/70_LandDevelopmentOffice.htm

Here you will also find valuable information regarding our department and all the services we offer. You will also find forms and permits, building and zoning codes, Plans Review information for residential and commercial projects and numerous other interesting and informative pages.



Hours of operation
Monday - Friday (excluding Holidays)
8am - 4:30pm (including the lunch hour)

Inspection office hours of operation
Monday - Friday (excluding Holidays)
7:30am - 4pm

Permits are not accepted for processing after 4pm. We accept checks, money orders, and credit cards (Visa and MasterCard Only). We do not accept cash.



City of Chattanooga
1250 Market Street
Suite 1000
Chattanooga, TN 37402

Phone: (423) 643-5800
Fax: (423) 643-5848

For Inspections
IVR: (423) 643-5879

e-mail:
LODPlansReview@mail.chattanooga.gov

City of Chattanooga, Tennessee

Land Development Office

Citizen Gateway

Your Entrance to Chattanooga's
On-Line Permit and Inspection Services



We are fulfilling our promise to deliver powerful e-government services and provide valuable information about the community while making your interactions with us more efficient, convenient, and inter active.

With Citizen Gateway, you will be able to schedule inspections, see the results of inspections and view permit, license and enforcement information.